# CyberCogs End User License Agreement (EULA)

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"Documentation" means all user manuals, operating manuals, technical manuals, handbooks, installation guides, design documents and any other instructions, specifications, documents or materials, in any form or media, that describe the functionality, structure, installation, testing, operation, use, maintenance, support, technical or other components, features or requirements of the Products.

"Effective Date" means the date Licensee accepts this EULA.

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"Product(s)" means the Hardware and/or Software.

"Professional Services" means collectively the training, consulting, installation, migration and/or deployment services purchased by Licensee either from CyberCogs or an Authorized Partner set forth in an Order Acknowledgement, including without limitation, deployment, Public Key Infrastructure services, Data Protection Manager replacement code signing, or developer services.

"Services Agreement" means the mutually executed document for the provision of Services, which February include a Statement of Work (and Order Acknowledgment), and any related terms and conditions mutually incorporated by reference by the parties.

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b. CyberCogs shall have, in addition to any other remedies available to it, the right to seek equitable remedies including injunctive relief in respect of Licensee's breach of its obligations under this EULA.

## 4) CERTIFICATION AND AUDIT

a. Upon CyberCogs's written request, Licensee shall conduct a review of use of the Software and certify to CyberCogs in a written instrument signed by an authorized representative of Licensee that it is in full compliance with this EULA and the Order Acknowledgment and, in particular, that it is not using more licenses than have been purchased. In the event of non-compliance, Licensee shall immediately remedy such noncompliance and provide CyberCogs with written notice thereof. Licensee shall provide

CyberCogs with all access and assistance as CyberCogs reasonably requests to further evaluate and remedy such noncompliance.

b. During the Term, CyberCogs February audit Licensee's use of the Software to ensure Licensee's compliance with this EULA and the Order Acknowledgment, provided that: (i) any such audit shall be conducted on not less than fifteen (15) days' prior notice to Licensee; and (ii) no more than one audit February be conducted in any twelve (12) month period except for good cause shown. CyberCogs also February, in its sole discretion, audit Licensee's systems within twelve (12) months after the end of the Term to ensure Licensee has ceased use of the Software and removed all copies of the Software from such systems as required hereunder. The Licensee shall fully cooperate with CyberCogs' personnel or agents conducting such audits and provide all reasonable access to records and information reasonably requested by CyberCogs. CyberCogs February conduct audits only during Licensee's normal business hours and in a manner that does not unreasonably interfere with the Licensee's business operations.

c. If the audit or any of the measures taken or implemented under this Section 4, determines that the Licensee's use of the Software exceeds or exceeded the use permitted by this EULA and the Order Acknowledgment then: (i) Licensee shall, within thirty (30) days following the date of such determination by CyberCogs, pay to CyberCogs the retroactive License Fees for such excess use at the then-current rates for such licenses. (ii) If the use exceeds the use permitted by this EULA and the Order Acknowledgment by more than ten percent (10%), Licensee shall pay CyberCogs' reasonable costs incurred in conducting the audit. (iii) If the use exceeds the use permitted by this EULA and the Order Acknowledgment by more than twenty percent (20%), CyberCogs shall also have the right to terminate this EULA and the license granted hereunder, effective immediately upon written notice to Licensee.

d. CyberCogs's remedies set forth in this Section 4 are cumulative and are in addition to, and not in lieu of, all other remedies the CyberCogs February have at law or in equity.

e. Licensee must provide notice to CyberCogs of the number of copies of the Software the Licensee has made upon CyberCogs' written request, no more frequently than annually.

### 5) LICENSE FEES

All License Fees and payment terms shall be as set forth in the applicable Order Acknowledgment.

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a. Licensee shall use commercially reasonable efforts to safeguard all Software (including all copies thereof) from infringement, misappropriation, theft, misuse, or unauthorized access. Licensee shall promptly notify CyberCogs if Licensee becomes aware of any infringement of the CyberCogs' Intellectual Property Rights in the Software and shall fully cooperate with CyberCogs, at CyberCogs' sole expense, in any legal action taken by CyberCogs to enforce its Intellectual Property Rights.

b. This EULA shall not be considered to be a sale of any Intellectual Property Rights or other proprietary interests embodied in the Products or components thereof (or any copy, derivative work, Update, upgrade, improvement or modification thereof), and nothing herein shall be deemed to establish or imply that the license granted is a conveyance of any underlying Intellectual Property Rights to the Products.

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### 8) CONFIDENTIALITY

a. Receiving Party agrees not to use, disseminate, or in any way disclose any Confidential Information of Disclosing Party to any person, firm or business, except to the extent necessary for the performance of Receiving Party's obligations hereunder, and for any other purpose Disclosing Party February hereafter authorize in writing.

b. Receiving Party agrees to treat all Confidential Information of Disclosing Party with the same degree of care as Receiving Party accords to Receiving Party's own Confidential Information, but in no case less than reasonable care.

c. Receiving Party agrees to disclose Confidential Information only to those Receiving Party's employees and independent contractors who need to know such information, and Receiving Party certifies that Receiving Party's employees and/or independent contractors have previously agreed in writing, to be bound by substantially similar terms and conditions to those contained herein. Receiving Party shall give prompt written notice to Disclosing Party of any unauthorized use or disclosure of Disclosing Party's Confidential Information. Receiving Party will take all reasonable measures to ensure that no unauthorized person shall have access to the Confidential Information and that all authorized parties having access refrain from making any unauthorized disclosure in violation of this EULA. Receiving Party agrees to assist Disclosing Party in remedying any such unauthorized use or disclosure by Receiving Party or any of its employees or independent contractors of Disclosing Party's Confidential Information. Receiving Party shall comply with all applicable federal and state laws, rules and regulations protecting the Confidential Information and privacy rights of the Disclosing Party, its Licensees and suppliers, and shall be responsible for any failure by its authorized parties to so comply.

d. The obligations of Receiving Party under this Section 8 with respect to any portion of the Confidential Information of Disclosing Party, shall not apply to such portion that Receiving Party can demonstrate by competent evidence: (i) was in the public domain at or subsequent to the time such portion was communicated to Receiving Party by Disclosing Party, through no fault of Receiving Party; or (ii) was known by the Receiving Party prior to its receipt of the Confidential Information from the Disclosing Party; or (iii) is furnished by a third party to the Receiving Party as a matter of right and without restriction on disclosure; or (iv) is independently developed by the Receiving Party without use of, or reference to any Confidential Information of the Disclosing Party; or (v) is agreed in writing by the parties not to be considered Confidential Information.

e. A disclosure of Confidential Information, either in response to a valid order by a court or other governmental body or otherwise required by law, shall not be considered to be a breach of this EULA by Receiving Party or a waiver of confidentiality for other purposes; provided, however, Receiving Party shall provide prompt prior written notice thereof to Disclosing Party to enable Disclosing Party at its sole cost and expense to seek a protective order or otherwise prevent or limit such disclosure.

f. The parties acknowledge that it February be impossible to measure in money the damage to the parties hereto of any failure to comply with the obligations of this Section 8, that every such restriction and obligation is material, and that in the event of any such failure, the parties February not have an adequate remedy at law or in damages. Therefore, the parties agree that in the event of a breach of this Section 8, the Disclosing Party shall have the right to seek an injunction or other equitable relief to compel performance of all of the terms of this Section 8. The parties in no way waive their rights to contest any action on the merits or pursue any other remedy which February be available to such party.

g. Both parties agree to keep confidential any Confidential Information during the Term of this Agreement and for a period of three (3) years thereafter, with the exception of Confidential Information that constitutes trade secrets, which shall be confidential until such time as such Confidential Information is no longer a trade secret through no fault of the Receiving Party.

## 9) WARRANTY

Except as otherwise agreed by CyberCogs under a separate written agreement, the Products are warranted as per the warranty conditions set forth under the CyberCogs Limited Warranty located at https://www.CyberCogs.com/about-us/legal which is hereby incorporated by reference to this EULA.

### **10) GENERAL INDEMNIFICATION**

a. Each party shall defend and indemnify the other against any third-party claim for personal bodily injury, including death, to the extent the injury has been caused by the indemnifying party's gross negligence or willful misconduct.

b. Licensee shall indemnify, defend and hold CyberCogs and its officers, directors, employees and agents harmless from and against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including professional fees and reasonable attorneys' fees, that are incurred by CyberCogs arising out of any third-party claim relating to, arising out of or resulting from, whether based in contract or tort (including strict liability) any: (i) material breach of any of Licensee's obligations under Sections 2, 3, 4 and 8 of this EULA; (ii) use of the Products contrary to the Documentation; (iii) Licensee's failure to comply with any applicable laws, regulations, or codes in the performance of its obligations under this EULA, including without limitation, any export control laws; and (iv) negligent acts or omissions of Licensee, including reckless or willful misconduct in connection with the performance of its obligations under this EULA.

c. The obligation of each party to indemnify the other pursuant to this Section 10 shall survive the expiration or termination of this Agreement.

### 11) INTELLECTUAL PROPERTY INDEMNIFICATION

a. Subject to Section 12 (Limitation of Liability), CyberCogs will defend at its own expense, or at its option, settle any action brought by a third party against Licensee to the extent that it is based upon a claim that a CyberCogs provided Product infringes a valid Canada, United States, European Union, Hong Kong or United Kingdom patent or copyright that are in effect as of the Effective Date, or misappropriates a third party's trade secret ("IP Claim"). Subject to Section 12 (Limitation of Liability), CyberCogs will pay direct costs and direct monetary damages finally awarded against Licensee with respect to any such IP Claim, which are directly and solely attributable to such IP claim (the "IP Indemnity").

b. The IP Indemnity is subject to and limited by: (i) Licensee providing prompt notification in writing to CyberCogs of any such action; (ii) CyberCogs having sole control of the defense and all negotiations for settlement of such action; (iii) Licensee providing all available information, reasonable assistance and authority to enable CyberCogs to defend, negotiate and settle such action; and (iv) Licensee not making any admission or taking any other action that could prejudice the defense or settlement of the IP Claim.

c. Sole and exclusive remedy. Should such Products become, or in CyberCogs' opinion, be likely to become the subject of an IP Claim or the use thereof become restricted by a court awarded injunction, CyberCogs shall, at CyberCogs' sole option and expense, either: (i) procure for Licensee the right to continue using such Products by license or release from claim of violation, infringement or misappropriation; (ii) modify such Products so that they are functionally equivalent but are no longer subject to an IP Claim; (iii) replace the Product with equally suitable substitute Product free from the IP Claim. If the foregoing options are not practical or available on commercially reasonable terms and conditions, as determined by CyberCogs in its sole judgment, CyberCogs February require the return of the Products and upon such return refund to Licensee the purchase price for the impacted Product based on a five (5) year straight line depreciation schedule, with such depreciation schedule to be deemed to have commenced on the applicable Product delivery date.

d. Exceptions to CyberCogs' indemnity. CyberCogs shall have no liability to the Licensee under this IP Indemnity with respect to any IP Claim which is based upon or arises from: (i) CyberCogs' compliance with any design, technical information, instructions or specifications furnished by the Licensee; (ii) the combination or utilization of Products furnished hereunder with products or services not provided by

CyberCogs, if the infringement would not have occurred in the absence of such combination; (iii) the modification of the Products furnished hereunder other than by CyberCogs or its agents, servants or subcontractors; or (iv) the use of the Products contrary to the Documentation; (iv) the use of the Products in a country other than the country of ultimate destination of the Product; (v) the issuance, operation or use of the Products for the benefit of any third party other than the Licensee; and (vi) Licensee's continuing the allegedly infringing activity or using allegedly infringing versions of the Products, or any portion or component thereof, after (x) being notified thereof, and (y) being provided at no cost to Licensee, modifications to the Product that would have avoided the alleged infringement without significant loss of performance, functionality, or compatibility.

e. THE FOREGOING STATES THE SOLE AND EXCLUSIVE LIABILITY AND OBLIGATION OF CYBERCOGS AND ITS LICENSORS AND THE SOLE AND EXCLUSIVE REMEDY OF LICENSEE WITH RESPECT TO ANY CLAIM OF PATENT, COPYRIGHT, TRADEMARK, TRADE SECRET OR OTHER PROPRIETARY RIGHTS INFRINGEMENT BY THE PRODUCTS, ANY SERVICE, ANY PART THEREOF OR THE USE THEREOF, AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED OR ARISING BY CUSTOM OR TRADE USAGE, AND INDEMNITIES WITH RESPECT THERETO. NOTWITHSTANDING THE FOREGOING, ALL OPEN SOURCE SOFTWARE OR FREEWARE INCLUDED WITH THE PRODUCT IS PROVIDED WITHOUT ANY RIGHTS TO INDEMNIFICATION. IN NO EVENT SHALL CYBERCOGS BE LIABLE FOR ANY CONSEQUENTIAL DAMAGES OR LOST PROFITS UNDER THIS SECTION 11, REGARDLESS OF THE LEGAL THEORY UNDER WHICH SUCH DAMAGES ARE SOUGHT, AND EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

The provisions of this section 11 shall survive the expiration or termination of this EULA.

#### 12) LIMITATION OF LIABILITY

EXCEPT FOR CLAIMS INVOLVING BREACH OF THE CONFIDENTIALITY OBLIGATIONS (SECTION 8), AND CLAIMS FOR PERSONAL INJURY OR DEATH TO THE EXTENT CAUSED BY CYBERCOGS' GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, FOR FRAUD OR FRAUDULENT MISREPRESENTATION, OR FOR ANY OTHER LIABILITY WHICH FEBRUARY NOT BE EXCLUDED BY LAW, CYBERCOGS' AGGREGATE LIABILITY IN CONNECTION WITH ANY CLAIMS ARISING OUT OF OR RELATING TO THIS EULA OR THE USE OF THE PRODUCTS SHALL NOT EXCEED THE LESSER OF: (i) LICENSEE'S ACTUAL DIRECT DAMAGES; OR (ii) THE AMOUNTS PAID BY LICENSEE FOR THE PURCHASE OF THE PRODUCT GIVING RISE TO THE CLAIM IN THE TWELVE (12) MONTHS PRIOR TO THE DATE THE CLAIM FIRST AROSE. THIS LIMIT, WHICH INCLUDES ALL COSTS AND FEES ARISING OUT OF ANY SUCH CLAIM, SHALL APPLY TO ANY AND ALL CLAIMS REGARDLESS OF THE LEGAL THEORY ON WHICH THEY ARE BASED. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL CYBERCOGS (NOR CYBERCOGS' LICENSORS OR AUTHORIZED PARTNERS) BE LIABLE UNDER THIS EULA FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY KIND OR TYPE, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS OR REVENUE, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF OPPORTUNITIES, LOSS OF USE OF THE PRODUCT, OR COST OF COVER OR COST OF SUBSTITUTE PRODUCTS, WHICH ARISE OUT OF CYBERCOGS' PERFORMANCE, NONPERFORMANCE OR FAILURE TO PERFORM ANY OBLIGATION CONTAINED IN THIS EULA OR WITH USE, OR INABILITY TO USE, PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THEY ARE BASED, EVEN IF CYBERCOGS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE FOREGOING LIMITATIONS OF LIABILITY ARE INDEPENDENT OF ANY EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY SET FORTH IN THIS EULA OR IN THE LIMITED WARRANTY AND WILL APPLY EVEN IF THE LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE. IN ADDITION,

CYBERCOGS WILL HAVE NO LIABILITY TO LICENSEE UNDER THIS EULA, IF LICENSEE NEGLECTS TO INSTALL WITHIN A REASONABLE TIME PERIOD ANY FAILURE CORRECTION SOFTWARE DELIVERED TO LICENSEE, OR ANY UPDATE OR RELEASE OF THE SOFTWARE MADE GENERALLY AVAILABLE AFTER THE EFFECTIVE DATE THAT WOULD HAVE AVOIDED OR MITIGATED THE CLAIM.

## 13) PERSONAL DATA

a. It is the understanding of the Parties, and a condition of this EULA, that CyberCogs will not require access to nor process any Personal Data to perform its obligations under this EULA and Licensee shall take appropriate precautions to prevent such access by CyberCogs or its personnel (including authorized subcontractors and agents). For the avoidance of doubt, the parties do not intend for CyberCogs to be a Data Processor on behalf of Licensee within the meaning of the GDPR.

b. Notwithstanding the foregoing, CyberCogs' Privacy Notice shall apply to any Personal Data that Licensee February provide to CyberCogs in connection with the purposes described therein. A copy of the CyberCogs Privacy Notice can be found at https://www.CyberCogs.com/privacy-policy

### 14) COMPLIANCE WITH LAWS

a. Licensee shall be solely responsible for and shall comply with all applicable laws, ordinances, rules and regulations imposed by any country or subdivision thereof applicable in connection with Licensee's performance under this EULA, including but not limited to laws and regulations applicable to: (i) the import and export of the Products; (ii) the U.S. Foreign Corrupt Practices Act, the UK Bribery Act or any other laws or regulations regarding corruption or bribery; (iii) the use of deceptive or misleading practices; or (iv) the privacy of users of personally identifiable information and the collection, storage, transfer and any other processing of any personally identifiable information collected or used by Licensee in any manner or maintained by third parties having authorized access to such information.

b. Licensee shall obtain any and all permits, licenses, authorizations and/or certificates that February be required in any jurisdiction or by any regulatory or administrative agency in connection with the conduct of its business and the distribution or sale of the Products.

c. In addition to any other indemnity under this EULA, Licensee shall indemnify and hold CyberCogs harmless from and against any and all claims, damages and liabilities asserted by any person or entity against CyberCogs in connection with any acts or omissions of Licensee's or third parties acting on Licensee's behalf which constitute a breach of this Section 14. Licensee's indemnification under this Section 14 shall include the payment of all reasonable attorneys' fees and other costs incurred by CyberCogs or its Affiliates. This provision shall survive any termination or expiration of this EULA.

## **15) TERM AND TERMINATION**

a. Unless sooner terminated in accordance with other provisions of this EULA, this EULA and the license granted hereunder and any related SOW (if applicable) shall remain in effect for the term set forth on the Order Acknowledgment or until terminated as set forth herein (the "Term").

b. Either party February terminate this EULA if: (i) the other party is notified in writing that it is in material breach of any material obligation under this EULA; and (ii) such other party fails to remedy such

breach within thirty (30) days following receipt of written notice specifying the default or ten (15) days following such notice if the breach is a failure by Licensee to pay any fees required.

c. CyberCogs February terminate this EULA if: (i) Licensee fails to make any payment when due; (ii) Licensee files or has filed against it a petition for voluntary or involuntary bankruptcy or pursuant to any other insolvency law, or is adjudicated bankrupt (ii) Licensee makes or seeks to make a general assignment for the benefit of its creditors or applies for, or consents to, the appointment of a trustee, receiver, or custodian for a substantial part of its property.

d. In the event of termination of this EULA for a material breach by Licensee and in addition to all other rights and obligations each party February have under this EULA: (i) the rights and licenses granted to the Products pursuant to this EULA shall automatically terminate; and (ii) Licensee shall, within thirty (30) days, ship to CyberCogs or destroy (including purging from any system or storage media) all items in its possession proprietary to CyberCogs, including but not limited to all Products, and upon request by CyberCogs, an authorized representative of Licensee shall certify in writing to CyberCogs or destroy of CyberCogs have been returned to CyberCogs or destroyed.

e. Upon expiration or termination of this EULA for any other reason, the License granted hereunder for any term license shall terminate and Licensee shall cease using and destroy all copies of the Software and Documentation. No expiration or termination shall affect Licensee's obligation to pay all Licensee Fees that February have become due before such expiration or termination. Each party shall: (i) return to the other party all documents and tangible materials (and any copies) containing, reflecting, incorporating or based on the other party's Confidential Information; (ii) permanently erase all of the other party's Confidential Information from its computer systems; and (iii) certify in writing to the other party that it has complied with the requirements of this clause.

## 16) GOVERNING LAW AND DISPUTE RESOLUTION

a. When the CyberCogs entity under the Order Acknowledgment is CyberCogs, Inc., this EULA shall be governed by the laws of the State of New York, USA, without regard to or application of conflicts of laws principles. When the CyberCogs entity under the Order Acknowledgment is CyberCogs UK Limited this EULA shall be governed by and construed in accordance with the laws of England & Wales, without regard to or application of conflicts of laws principles. When the CyberCogs Transport & Security (HK) Limited this EULA shall be governed by and construed in accordance Special Administrative Region of the People's Republic of China.

b. Any dispute or claim arising out of or in connection with this EULA, including the determination of the scope or applicability of this EULA to arbitrate, shall be settled by arbitration in accordance with the

Arbitration Rules of the International Chamber of Commerce ("ICC") by one arbitrator appointed in accordance with said Rules. The arbitration shall be administered by the ICC and shall be conducted in the English language.

c. Arbitrations involving CyberCogs, Inc. shall be held in New York, New York, USA. Arbitrations involving CyberCogs UK Limited shall be held in London, England, U.K. Arbitrations involving CyberCogs Transport & Security (Hong Kong) Limited shall be held in Singapore.

d. Either Licensee or CyberCogs February seek interim or provisional relief in any court of competent jurisdiction if necessary to protect the rights or property of that party pending the appointment of the arbitrator or pending the arbitrator's determination of the merits of the dispute. The arbitration award will be in writing and will specify the factual and legal basis for the award. The arbitration award will be final and binding upon the parties, and any judgment on the award rendered by the arbitrator February be entered by any court having jurisdiction thereof.

## 17) FORCE MAJEURE

CyberCogs shall not be considered in default in performance of its obligations hereunder if performance of such obligations is prevented or delayed by any circumstances not within CyberCogs' reasonable control including, without limitation: acts of God, fire, explosion, flood, storm, terrorist attack, civil war, commotion or riots, war (or threat of war), imposition of sanctions, embargoes or acts of government (including without limitation failure or delay to obtain export licenses), labor disputes, failure or delay of transportation, vendors or subcontractors, CyberCogs inability to enter Licensee's premises to fulfill its obligations under this EULA when applicable, or any other similar cause or causes beyond the reasonable control of CyberCogs. Time of performance of CyberCogs' obligations hereunder shall be extended by the time period reasonably necessary to overcome the effects of such force majeure occurrences.

### **18) NOTIFICATIONS**

All notices, requests and demands, and other communications required or permitted under this EULA shall be in writing and shall be given: (a) by personal delivery to a party; or (b) by an internationally recognized overnight courier service offering guaranteed overnight delivery. Notice shall be effective upon receipt. All such communications shall be sent to the Licensee at the address for Licensee stated in the Order Acknowledgment, and in the case of CyberCogs shall be addressed as follows: CyberCogs, Inc., Attn: General Counsel, 19415 Deerfield Ave Suite 204, Leesburg, VA 20176 U.S.A with a copy to legal.contracts.global@CyberCogsesec.net Either party February hereafter change its address for notice purpose by notice given to the other in accordance with the provisions of this paragraph.

### **19) STANDARD PRODUCTS**

All Products shall be CyberCogs' standard Products. Unless specifically stated in a separate written agreement between CyberCogs and Licensee, CyberCogs shall have no obligation to create special or customized versions of any Product, or to ensure that the Products operate with Licensee's equipment, software, or systems. CyberCogs reserves the right, without prior approval from or notice to Licensee, to make changes to any Product: (i) to meet published Documentation; (ii) that do not adversely affect the performance of the Product such that the functionality or performance is less than that specified in the published Documentation; or (iii) when required for purposes of safety. CyberCogs also reserves the right to make